

Compatibility issues with recent Java and ActiveX updates

Java

Due to compatibility issues with the latest update(s) to the Java Runtime environment (JRE), the Web Control interface of the HRC-1 module will not operate on devices running Java Version 8 updates 141 and 144. The SNMP interface will continue to operate as specified.

To use the Web Control interface of the HRC-1 module, the Java runtime should be at version 8 update 131.

Alternatively, **ViaLite**'s new SNMP software - **ViaLite** Horizons – is not Java dependent and can be used instead. The software can be downloaded from: <https://www.vialite.com/downloads/software/>. Please call **ViaLite** on +44 (0) 1793 784389 for further information.

ActiveX (Internet Explorer only)

In Internet Explorer there is an ActiveX issue, please disable the ActiveX add-on. The following site has information on how to change your ActiveX settings: <https://support.microsoft.com/en-gb/help/17469/windows-internet-explorer-use-activex-controls>.

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