Pulse Power and Measurement Ltd
65 Shrivenham Hundred Business Park
Watchfield, Swindon, Wiltshire, SN6 8TY
Tel +44 (0) 1793 784389
Fax +44 (0) 1793 784391
Email sales@ppm.co.uk
Web www.ppm.co.uk

MANUFACTURED PRODUCT SUPPORT STATEMENT

Products no longer supported

The following products are now obsolete and have reached the end of their end of life period and will no longer be accepted via RMA for return to PPM / *ViaLite Communications* for evaluation, repair and/or calibration. Support Contracts will also no longer be available for these products.

PPM Branch	Product	No longer supported from
ViaLite	*ViaLiteHD* – Load card module	Jan 2024
PPM Test	Sentinel II	Dec 2023
ViaLite	*ViaLiteHD –* 10 MHz RF splitter chassis	Oct 2023
ViaLite	*ViaLiteHD –* Satcom6 outdoor enclosure	May 2023
ViaLite	*ViaLiteHD –* 5mW DWDM Laser products	Mar 2023
ViaLite	*ViaLiteHD –* 12mW DWDM Laser products	Nov 2022
ViaLite	*ViaLiteHD –* Blind mate option 'D' [Rev 1]	Nov 2022
ViaLite	*ViaLiteHD –* Blue OEM 1U Chassis	Jul 2022
PPM Test	Sentry II , FOLNET, Sprite, Sprint, Sigma 5 and Sigma 25, Sentry 150, Sentinel & Sentry 1000	Dec 2010

Products currently in the EOL Process

The following products are currently in the end of life process

- *ViaLite* Classic
  - Products covered by warranty will be supported until the warranty period expires
  - Products covered by a support contract will be supported until 31st December 2024

Other products

For all other products the guarantee / warranty period, unless otherwise agreed in writing, shall be as stated in document F292 - PPM Manufactured Product – Warranty, which is available at:
https://ppm.co.uk/warranty-periods/
Extended warranty options are available at the time of purchase.

Prior to returning any goods for warranty or non-warranty repairs please contact PPM / *ViaLite Communications* for a returns reference.

End of Life Policy

This document is related to PPM's **End of Life Policy (PS018)** which can be found on our websites.

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